

**Customer Location**

Atlanta, GA

**Industry**

Construction

**SharePoint Version**

SharePoint Online

**Critical Needs**

- Access to business data at all times with reduced dependency on on-premises servers by utilizing cloud technologies
- Centralized repository for all project documents
- Improve collaboration among project teams

**Solution**

Office 365

SharePoint Online

ServicePoint365

“Utilizing cloud-based collaboration technologies such as ServicePoint365 allows us to access data more reliably and work more efficiently than ever before, which ultimately benefits our customers.”

- Brian Newsome – Co-Founder and Executive Vice President, Albion Scaccia

**Customer Profile**

Albion Scaccia is a commercial construction company in Atlanta providing full service design, build, and construction management solutions to various markets, including healthcare, education, worship, and municipal.

**The Challenge**

Though Albion Scaccia runs its primary operations out of its Atlanta headquarters, nearly half of its employee base often works from construction sites. This makes connectivity a necessity for communication within the company. Previously, the company relied upon an on-premises servers and local file shares.

However, Albion Scaccia experienced an incident in 2013 where its server went down for three full business days. During that time, employees could not access file share folders where they stored documents, posing a major challenge to business operations and overall productivity. “Losing file share access was a critical issue for us,” said Brian Newsome, Albion Scaccia Co-Founder and Executive Vice President. “Right then, we determined we could never be in that situation again.”

**The Solution**

Albion Scaccia implemented ServicePoint365, an Office 365 SharePoint App that preconfigures SharePoint Online with an intuitive user interface and information architecture that organizes and connects content while eliminating the need for deep SharePoint skills. “ServicePoint365 allows us to carry out all of our field operations data in the cloud and ensures we’re able to access it at all times,” Newsome said. “The fact that we could eliminate all local servers aside from print servers also reduced our dependency on IT support for server maintenance and upgrades.”

ServicePoint365 also gave Albion Scaccia a level of mobility that it never had with file shares. When field supervisors are on site at jobs, they now use their office-issued tablets to easily access the most up-to-date versions of documents such as blueprints and drawings through SharePoint Online. “Better and easier access to information on the job is a great benefit to our field supervisors,” Newsome said. “Carrying a tablet is easier than armfuls of blueprints and drawings, and the supervisors are confident that they’re accessing current data.”

**The Bottom Line**

With its business data hosted in the cloud through Office 365 and ServicePoint365, Albion Scaccia enabled its employees to collaborate better through uninterrupted access to content both in and out of the office. “Utilizing cloud-based collaboration technologies such as ServicePoint365 allows us to access data more reliably and work more efficiently than ever before, which ultimately benefits our customers,” Newsome said. “We pitch this as a strategic advantage in interviews with prospective clients.”